

Return note for suction excavator remote controls

Information about the remote control

SB number	
Customer	
Contact person (for technical questions)	
Phone number (for technical questions)	
Type of remote control	
Serial number of remote control	
Return address	

Contact information (for cost estimate)

NOTE	In any event we will charge a flat rate of 160 EUR for the damage analysis of the remote control – even if the control will not be repaired.
-------------	---

Contact person (for cost estimate)	
Phone number (for cost estimate)	
Email address (for cost estimate)	

RENTAL CONTROL	<p>MTS offers rental remote controls, so you can keep working with your suction excavator while your remote control is being repaired.</p> <p>For more information and prices, please contact: funk@saugbagger.com +49 (0) 7274 – 500 60 0</p>
-----------------------	--

Defect report for suction excavator remote control

Error description

We need information about the kind of error for the defect analysis and possible repair. Please make your descriptions of errors and disruptions that occurred as precisely as possible. These descriptions help our technicians find the error faster and thus process the repair faster.

Please mark the faulty function(s) in the fields below.

Remote control won't turn on	Receiver doesn't receive any signal
------------------------------	-------------------------------------

If receiver doesn't receive any signal		
Vehicle is working with the umbilical control	Flawlessly	Also faulty

LEFT joystick	MIDDLE joystick	RIGHT joystick	Switch	
Forward	Left	Forward	Emergency-stop button	Suction force V1-3
Backwards	Right	Backwards	RESET-Button	Compressor
Left		Left	Filter cleaning	Fans
Right		Right	Potentiometer	V + (drive)
Push		Push	Frequency switch	V - (breaks)
			Tip/suck	V STOPP
			Working rpm	IKE

Error occurs all the time	Errors occurs temporarily (intermittent fault)
---------------------------	---

In case of an intermittent fault	
Error occurs only if there's a large distance between transmitter and receiver, namely at about [] m	Error mainly occurs only after some time, mostly after approximately [] operating hours
Error occurs mainly on cold days	Error occurs mainly on warm days

Disruption sources		
If there are other remote-control systems within 200m (e. g. other working machines, hospitals, transmission masts, etc.)	YES	NO

Other errors	
Battery is empty after only [] h	Charger doesn't work

Other error descriptions, notes, wishes

Checklist for remote control shipment

	Remote control unit (with safety plate)
	Battery
	e-Key (Gross Funk V21) or key (Gross Funk K2 / K2+)
	Receiver unit with antenna
	Cable and plug of receiver unit
	Socket for umbilical control
	Cable and plug of socket
	Filled out form <i>return note</i>
	Filled out form <i>defect report</i>

Gross Funk V21



1

2

Gross Funk K2/K2+



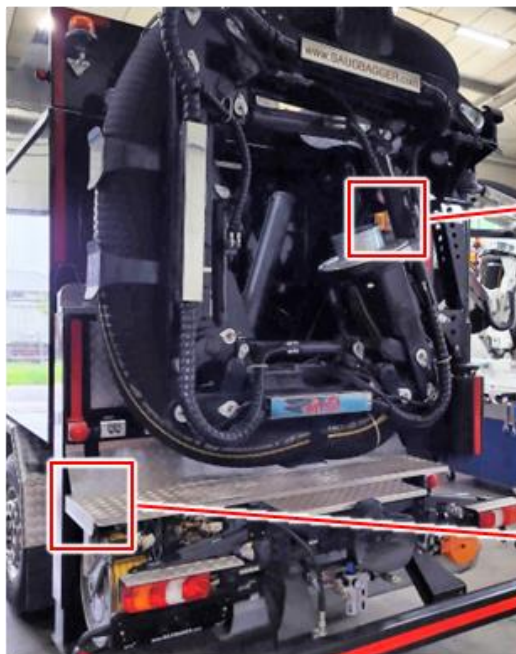
3

2

Hetronic



2



4

5

6



7

8

1	e-Key	2	Battery
3	Key	4	Antenna
5	Receiver unit	6	Receiver cable
7	Socket cable	8	Socket plug

Notes on shipment of remote control

- ! Please pack all parts listed in the checklist in one parcel.
- ! Please don't pack multiple remote controls in one parcel to avoid errors during the allocation.
- ! Please make sure to pack the content of the parcel so it is sufficiently protected against damages.

Please send the parcel to one of the addresses below:

Address	Contact
MTS Mobile Tiefbau Saugsysteme GmbH Siegfried-Jantzer-Straße 5/7 76726 Germersheim	funk@saugbagger.com +49 (0) 7274 - 500 60-0