

Dear MTS customer,

does your remote control have a disruption or doesn't work properly due to an error? Feel free to send it to us, we will hand it over to our service partner, who will repair it professionally. Please note our form for remote control repairs.

Since the repair will take a few days, we offer you our new service in the meantime: **rental remote controls**. All we need to know is

- The SB number
- The system's serial number
- Whether or not the suction excavator has hydrostatic drive

We will find a suitable replacement remote control for you, so your machine won't be idle in the meantime.

All you have to do is fill in and sign the rental contract, and we will send the rental remote control to you.

As soon as your system has been repaired and is back with you, please pack your rental remote control and send it back to us via UPS. The return label is in the parcel with your rental remote control – you only have to hand over the parcel to UPS.

You will only pay rent for the days the remote control was actually in use at your premises.